



If you wish to withdraw from your contract, please fill out the sample withdrawal form on the following page. However, the use of the sample withdrawal form is not mandatory; you are welcome to send us the necessary information by other means.

For us to be able to assign your withdrawal, we absolutely need the following information:

- the goods you wish to withdraw from
- your name and address
- the order number (if the goods have not yet been invoiced)
- a copy of the invoice (if you have already received the goods)

For returns without this necessary information, we reserve the right to charge a processing fee of EUR 5.00 net.

You can find further information on returns at:
<https://duplo-frank.de/en/conditions>



To
Duplo Composite Horseshoes
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Vorderfreundorfer Straße 20
D-94143 Grainet
Fax: +49 (0)8585/96926-119
E-Mail: info@duplo-frank.de

I hereby withdraw from the contract concluded by me for the purchase of the following products:

Ordered on (*) _____ / received on (*) _____

Order number (*) _____ / invoice number (*) _____

Name of the consumer (*)

Address of the consumer (*)

Date

Signature of the consumer (only for notification on paper)

(*) delete as appropriate